

Who can I send email to?

Guidelines for permission based email marketing when using BeyondMail

Why do I need permission?

Sending people unsolicited email, commercial or otherwise, is against the law in many countries worldwide. Besides that, wouldn't you rather be talking to people who you know are interested in what you have to say? Here at toinfinity we have issued these guidelines to help you in assessing if your list is ok to use.

Who can I send email to using BeyondMail?



People who have specifically signed up through your website - For example, by ticking a checkbox (not checked by default) on your sign up or sales form

People who completed offline forms & indicated they wanted to be emailed Eg: By filling in a competition or survey form where they specifically agree to receive email

People who gave you their business card and asked to receive email - If someone gives you their business card and you have also explained to them that you will be in touch by email, you can contact them.

People who purchased something off you in the last 2 years - By making a purchase from you they have provided their permission implicitly, although it is much better to explicitly ask them.

Who can't I send email to through BeyondMail?



Anybody that is not covered by the list above! Here are some examples:

Lists or email addresses received from a third party - Includes any list you bought or rented, got from a partner or membership organization. No matter the claims of the source of this list, you cannot send email to them.

Addresses you collected or "copy & pasted" from the Internet - Even if they look like ideal customers for you, you can't email someone just because you found their address.

Addresses you haven't emailed in the last 2 years - Permission doesn't age well. Even if you got their permission legitimately, they won't remember giving it to you. If you haven't sent something to that address in the last 2 years, you can't start now.



Why do we impose these rules? Because of our working relationship with the internet service providers in making sure we get maximum deliverability through the BeyondMail system



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